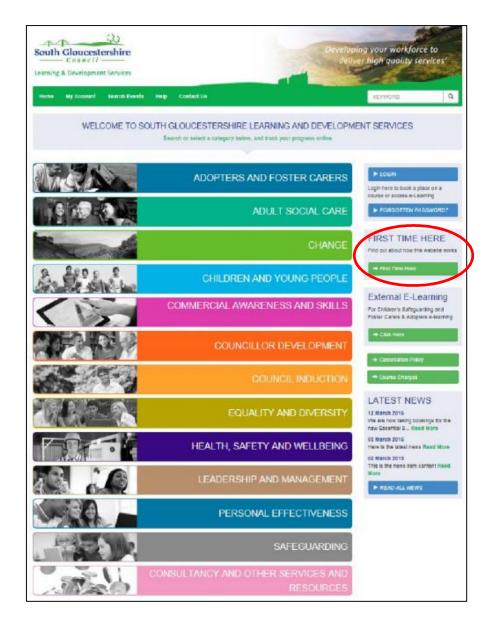
South Gloucestershire Learning and Development Services User Guide for First Time Users



Registering

To register to use the website, click on First Time Here and follow the instructions. Once you have done this the HR Workforce Development Team will authorise your account. If you are a line manager you can be set up to request places for yourself and on behalf of your team/establishment and monitor any training they are booked to attend.

Once you are registered you then just need to click on Log-in to access the site.

To view any training booked or to change any of your details, click on My Account on the home screen.

Requesting a place on a course

There are a few ways you can search for a course -

- Type a keyword in the search bar
- Click on Search Events and type in a keyword. Please note if you are looking for e-modules click in Online Learning. You can filter your search further if required.
- Or from the home page select a category and then sub category to find a course.

Any matching courses will appear at the bottom of the screen. Check the date and time to ensure you are booking onto the correct course.

Click REQUEST A PLACE

Search for	Learning and Deve	lopment Services	and Pathways	CA	ALEN	DAR			
Course Type	 Events 	O Online Learning		*		Apri	il		>
Keyword	Creative	storytelling		٠		201	5		>
Starts during o	r after Today	V		Sun	Mon	ue Wea		Fri	Sat
Category	Children	and Young People 💙		5	6	7 8	2	3 10	4
Subcategory	Early Yea	ars 👻		12	13	14 15	16	17	18
Target Audienc	Polosta	target audience V		19		21 22	23	24	25
larget Audienc	delett a	larger audience 🗸		26	27	28 29	30		
Event type All Events					Use this calendar to display events based on start date.				
Search									
event found			Page 1 of 1				🚔 Pri	nter fr	iendi
Creative S	torytelling in Early	Years Settings		Code: SGC/15/	124	Reques	st a pla	ce	1
explore the prin	ciples of storytelling includin insider the adult's role during	g sensory experiences for ba	ported to make sense of their lives and t ables, active <mark>storytelling</mark> for two year old		ear	Print E	tails vent	/	
Session	Session Date	Session Time	Session Venue	Мар					
4	13 August 2015	13:00 - 16:00	Emersons Green Village Hall	Map					_

Add any **SPECIAL REQUIREMENTS** (if applicable) to the box, tick to say you have read and agree to the **TERMS AND CONDITIONS** and click **SUBMIT**

Request a Place	
 Complete the form below to request a place on the even Click here if you would like to request a place on behalf 	Request a place Full details Print Event Save Event Event List
Event Title	Creative Storytelling in Early Years Settings (SGC/15/124)
Venue	Emersons Green Village Hall, Emersons Way, Emersons Green Map
Start time and date	Thursday 13 August 2015
Your name	Mary Poppins
	Request a place on behalf of a colleague
Your email address	TEMMaryPoppins@southgles.gov.uk
Your Directorate	Mary Poppins
Cost	£0.00 Discounts may apply
Special requirements	(eg access, dietary requirements)
□] ave read and agree to the terms and conditions	Terms and Conditions •
Submit Cancel	

Your request has been submitted to the HR Workforce Development team who will approve your request and a confirmation email will be sent to you

Cancelling a place on a course

From the HOME SCREEN click on MY ACCOUNT



Under MY LEARNING – EVENTS click CANCEL A BOOKING

My Learning - Events		\frown	
0		×	~
E-Learning courses	Events	Cancel a booking	Saved events

Find the bookings which you wish to cancel and click CANCEL BOOKING

Cancel Booking	
The list below shows events you are due to attend with the option to cancel	Back to My Learning
2 events found	
Page 1 of 1	
Conflict Resolution as a Tool for Managing Behaviour 1.30 - 4.00	Code: SGC/15/122
Date and time: Thursday 23 July 2015 13:30 - 16:00	
Bradley Stoke Jubilee Centre, Savages Wood Road, BS32 8HL Map	
Show details Cancel booking	Booking status: Confirmed
Creative Storytelling in Early Years Settings	Code: 8GC/15/124
Date and time: Thursday 13 August 2015 13:00 - 16:00	
Emersons Greep milage Ham Emersons Way, BS16 7AP Map	
Show details (Cancel booking)	Booking status: Unconfirmed

Enter a **REASON FOR CANCELLATION**

Tick to confirm that you have read and agree to the cancellation policy and click SUBMIT QUERY

Cancel Booking	
Your name	Mary Poppins
Your Directorate	Mary Poppins
Your e-mail Address	TEMMaryPoppins@southglos.gov.uk
Your Telephone	
Event Title	Creative Storytelling in Early Years Settings
Event Start Date	13 August 2015
Reason for Cancellation	SICKNESS
I have read and agree to the cancellation poli	cy Cancellation Policy

This window will appear to confirm that your cancellation request has been sent



Training Records

From the HOME SCREEN click on MY ACCOUNT

Welcome Mary Poppins South Gloucestershire Council Learning & Development Services	Developing your workforce to deliver high quality services'
Home My Account Search Events Help Contact Us Log Out	KEYWORD Q

You can view your own record, or if you are a line manager you can see your staff's records.

To view your own record under **MY LEARNING – EVENTS** – click on Events. From here you can see any events you are due to attend or have attended. By clicking on E-learning, you can also see any e-learning you have completed or partially completed.

	Help Contact Us	Log Out KEYWORD	Q 🌣 Admin 👻
My Learning			
My Learning - My Account			
Change username & password	Change contact details	Course Alerts	Q Update equal opportunity update your equal opportunity response
My Learning - Events Q E-Learning courses	Events	× Cancel a booking	⊻ Saved events

This is where you can also change any of your details to keep your account up to date.

If you are a line manager you will have more options on the My Account screen to enable you to see any events your staff have booked or attended.

If you want a quick view, select either of the options along the top line i.e. Events colleagues are due to attend, to see which courses your team are booked onto.

To get a full report, under LINE MANAGER TOOLS – EVENTS click EVENT REPORTS



Set **REPORT** to **EVENT ATTENDANCE HISTORY**

Select your desired DATE RANGE

There is no need to change **TARGET AUDIENCE** or **PARTICIPANT NAME** Click **SUBMIT**

Report	Event Attendance History 🗸			
Organisation area	External			
Establishment	Mary Poppins			
Date range	Anytime 🗸	to	Anytime	×
Target audience	Adopters All Internal Staff CAH Staff CECR Staff Childminders Connected Carers Councillors ECS Staff External Care Providers Foster Carers (Hold down Ctrl to select more than on	e target audience)		
Order results by	Participant name 🗸			
Submit Reset				

The following screen will appear showing details of all courses you have attended or are booked to attend

Line Ma	anager Re	eports					
Report			Event Atten	dance History 🗸		Ba	ick to My Learnin
Organisat	tion area		External				
Establish	ment		Mary Poppin	S			
Date rang	e		Anytime	✓ to Anytime	~		
Target au	dience		Adopters All Internal S CAH Staff CECR Staff Childminden Connected O Councillors ECS Staff External Cal Foster Carel (Hold down O	s Carers re Providers			
Order res	ults by		Participant r	ame 🗸			
Submit 2 recor	Reset			Page 1 of 1	, e	Printer friendly 🔀 Do	wnload to Excel
First name	Last	Register status	Department	Event title	Subjects	Start date	Time of event
Mary	Poppins	Not marked	Mary Poppins	Creative Storyfelling in Early Years Settings		Thursday 13 August 2015	13:00 - 16:00
Mary	Poppins	Not marked	Mary Poppins	Conflict Resolution as a Tool for Managing Behaviour 1.30 - 4.00		Thursday 23 July 2015	13:30 - 16:00

You have the option to print this information or download it to Excel.

If you experience any problems using our website or need any more information contact <u>hrworkforcedevelopment@southglos.gov.uk</u>